

US 6,330,551 B1

13

preferably indicates that the user must agree to the license in order to use the system.

An Access Denied screen may be created to show a user who attempts to access a section he or she does not have authorization for.

A Default page for debugging purposes may also be used to show current user login status. Preferably, this page is for a system administrator, and other users would normally not be able to access this page without mentioning it explicitly.

The above-described steps preferably apply equally to sponsor administrators (sponsor users designated with administrator privileges by the sponsor). However, the system preferably may be designed so that if the user is identified as holding administrator privileges, he or she will see an enhanced version of the sponsor user menu. In addition to providing the user with the option to assign a new case, review cases, and logout, the sponsor administrator menu provides the options to change sponsor information, change his or her own user information, add a user, show/edit users, and remove a user.

If the change sponsor information option is selected, the program sends the user to change the sponsor information screen which allows the user to add/edit sponsor information stored in the database, including

Sponsor Name
Address
City
State
Zip Code
Phone
Fax
Email

If the remove a user option is selected, the program sends the user to user information screens which the sponsor user administrator can use to change, delete, or add information to any sponsor user's record to which they have access for their sponsor.

For example, the user information screen may allow the user to add/edit the following information into the database:

User Name
Sponsor Name
Address
City
State
Zip Code
Telephone
Fax
Email
Username
Password
Active User (yes or no)

Administrator User (yes or no)

Computer modules preferably contain the screen forms for entering and editing sponsor user and new sponsor user

14

information. These modules also may screen users for administrator privileges, for example, before allowing the user to edit records.

Many of the above-described steps preferably also apply to a claimant attorney, i.e. an attorney that represents an individual or company that has dispute or has initiated a lawsuit with a sponsor who has entered into a participation agreement to use the system.

The attorney may be notified, for example, by regular mail, that he or she can login to the website and submit a specified number, for example three, of demands to satisfy a claim according to preestablished conditions. The attorney may be required to sign a participation agreement, preferably mailed to him or her, before given the proper login credentials. Once the attorney signs and forwards the agreement to the system administrators, the attorney is given the proper login credentials.

As in the case of sponsor users, the claimant attorney opens his or her web browser and accesses the system website (See FIG. 4, step 10). The attorney, however, chooses an "enter as Attorney" option provided on the menu that appears.

In step 11, the attorney is presented with the choice of reviewing cases placing demands on cases assigned to the attorney. Preferably a menu is provided in which the user may choose one of three links to separate functions via a menu bar on the left-hand side of the screen. As in the case of the sponsor user, the claimant attorney's choice is saved through intermediate login and contract screens which follow.

The program next moves to step 12 in which the user must first log into the system before making demands or viewing cases. A "Login" computer file for an attorney similar to the "Login" file for the sponsor preferably implements this step. Preferably, the user must enter a case identification number, a security code, for example, an internally generated random number which functions as a password), and an attorney security code (preferably, a code generated by the sponsor). If these do not match the information known by the database, the user is shown an error screen with the option to try again.

As in the case with the sponsor user, step 13 shows the claimant attorney a system participation agreement if the correct name and password were entered with the same options and results discussed previously. A "License" file similar to the "License" file for the sponsor user preferably implements this step.

If the user agrees to the terms of the agreement, he or she proceeds to the original menu choice (reviewing cases or making demands). Alternately, the system may be designed to send the user to a main menu with the options of obtaining case information, placing a demand for the next round of the particular claim or settling a different case. A "Login-Results" file and a "Disagree" file similar to corresponding files for the sponsor user follow the "License" file to implement this step depending on whether the claimant attorney agrees or disagrees. Similarly, "Logout", "Access-Denied", and "Default" files corresponding to similar files for sponsor users preferably are provided.

If the case information option was selected, a case information screen is provided which preferably allows the claimant attorney to view the following information from the database:

US 6,330,551 B1

15

Case Name

Status

Claimant Name

Attorney name

Attorney firm

Attorney address

Attorney city

Attorney state

Attorney zip

Attorney telephone

Attorney fax

Attorney email

Preferably, the screen displays the current status of the case with the corresponding details of the case without the ability of the attorney to edit any of this information. A module controlling the case status process may be written to hold all variables related to an attorney's cases. An "AttorneyCaseInfo" module may also be created which displays the information an attorney needs to start making demands against a case. Preferably, the data in the module may not be withdrawn.

If the next round with current case option was chosen, the program moves to a Next Round screen which provides the attorney with the option to place a demand against a particular claim. A "CaseNextRound" module may be created to form a template which determines what the next round is, if any, and places a bid form in front of the user. Preferably, the screen provides a form box in which the attorney places the demand, and if desired menu options to either test the demand against the exposure calculator (preferably implemented by a JavaScript program applying the algorithm amounts specified by the sponsor) to determine the lowest possible amount the case will settle for, or to submit the demand.

After the attorney submits the demand for the next round, the case is submitted to the database for operation by the comparison means. A "CaseNextRound" module may be created to form a template to determine the results of the comparison based on the information that the claimant submitted on the CaseNextRound form and on the preestablished conditions. Preferably, the preestablished conditions are determined on a sponsor by sponsor basis.

If the demand and the corresponding offer by the sponsor for that round are within the preestablished conditions, the user is preferably presented with a case acceptance screen. If the demand and the corresponding offer are not within the preestablished conditions, the user is preferably presented with a link to the next round screen, if a round is available, i.e. the previously agreed number of rounds of demands has not been used. If a round is unavailable, for example, the parties have agreed to three rounds and the claimant attorney has entered three rounds of demands, the user will see a message that the case is now closed in the system.

If the user is presented with the case acceptance screen, the claim is settled and the attorney is notified of the dollar amount of the settlement, and preferably the details of where

16

to send the final settlement request (e.g., the sponsor's address). As shown in FIG. 4, the system preferably is designed so that upon settlement of the claim, data for the settlement is collected and stored in the memory means for access and use by sponsors and claimants in establishing the settlement value in future cases.

Preferably, the system is administrated by a system administrator who may be an employee of a third party who has been granted login rights to the administration function of the system for the purpose of adding sponsors, generating reports, or performing customer service on the website.

The system administrator reaches the website by opening his or her webbrowser, pointing it at the website interface and entering in appropriate identification numbers or passwords identifying him or her as an administrator. A module may be created which contains an administrator form for the assignment or editing of a case.

The administrator may then be presented with an administrator menu which provides the following menu choices:

Sponsor options, including the options to add/edit a sponsor and to show a list and links to all sponsors;

User options, including the options to show users (preferably a list and links to all sponsor users, searchable by user name and sponsor name), to add a new user, and to delete a sponsor user;

Case options, including the options to show cases preferably by a list and links to all cases, searchable by case name, sponsor name, start date, end date and status, to assign a new case, and to delete a case; and

Site options (testing modules) including the options to clear cookies for the purpose of losing stored login information, to logout for the purpose of logging out the system and if desired to clear cookies, and to show login status for current login details.

Preferably, modules may be created to facilitate these options. For example, an "AdminNewSponsorUserEntryForm" module may be created which contains an entry form to enter a new sponsor user. Preferably, this form is different from the regular form because of the username checking that occurs during the user's interaction with the page.

An "AdminGetSponsorNewCase" module may be created which chooses a sponsor for the purpose of adding a new case. Preferably, the identity of the sponsor should be known when a case is added so that the case may be properly assigned to a sponsor user.

An "AdminShowCases" module may also be created which shows all open cases in an administrator form. An "AdminSponsorUserDataEntry" module may also be created to hold a template which inserts or updates a sponsor user. The module makes a query to obtain the primary identification of the user, if the system does not have this information, in order for the system to set an edit link.

An "AdminSponsorUserEntryForm" module may also be created to hold a template representing the entry form for sponsor user administrator information. An "AdminUserShow" module may also be created which contains an administrator form to show all users.

A "CaseDataEntry" module may also be created which contains a form to enter/insert cases into the database.

If the Add/Edit a Sponsor option is chosen, an Add/Edit a Sponsor screen preferably appears to allow the administrator to view/edit the following information from the database:

US 6,330,551 B1

17		18
Sponsor name		number of cases may be viewed by the administrator for the purposes of internal reporting.
Address		Preferably, case information may be searched based on the following criteria:
City	5	Case Name
State		Sponsor name
Zip Code		Status
Phone	10	Assigned date (start and finish dates)
Fax		Modified criteria (start and finish dates, for example, all records modified in a particular day)
Mail	15	Show only records unmodified by an attorney
Algorithm amount		The selected platform and hardware to implement the system should be scalable enough to handle large loads of traffic and data, while being responsive to user requests.
Algorithm percentage		Similarly, the database chosen should be scalable enough to handle a distributed data environment, and to be able to handle large loads of data, while being responsive to user requests.
System ID	20	The application server likewise should be scalable enough to handle a distributed data environment, and to be able to handle large loads of data, while being responsive to user requests. Preferably, the application server is a popular platform in which to build applications of this type in order to support future changes, add-ons, modifications, etc.
Active Account (yes or no)	25	The server preferably is an open architecture computer that has the ability for failed hardware parts to be replaced swiftly. This configuration also maintains the availability to increase the power of the machine or demand. For example, a computer having an Internal Pentium 400 MHz Processor, with 128 MB SDRAM, two 4.2 Western Digital Hard Drives, a Promise PCI-RAID Level O Controller, a 32xCD-ROM, and 3-COM 10-BaseT Ethernet Card is suitable for use in the system.
<p>"SponsorDataEntry", "SponsorEntryForm", and "SponsorShow" modules may be created to add a new sponsor to the database and show a return page, to contain an entry form to enter a new sponsors and to show a table of all sponsors entered into the system.</p> <p>"ValidateNewUserName" and "ValidateUserName" modules may be created which check to see if a username exists in a sponsor table and if so, display an error message. Preferably, these modules are called from a JavaScript lost focus event. The ValidateNewUserName module preferably gives no consideration to the current username as it assumes that there is none.</p> <p>The Delete User option provides the administrator with screens in which the administrator can change, delete or add information to any sponsor user's record as in the case with the sponsor administrator's remove a user option. Preferably, a "DeleteUser" module and a "RemoveUser" module may be created which show the form that allows a user to delete a sponsor user and perform the database call to remove a user.</p> <p>The Add/Edit case option provides the administrator with an Add/Edit case screen similar to the sponsor administrator's Add/Edit Case screen. In addition, the system preferably allows the administrator to add case status information including:</p>		<p>The platform for use in the system preferably has the ability to work with open database systems, provide a reliable and scalable platform for intranet and line of business applications, and offer breed file and print services that give users easy and effective access to information and resources. For example, Microsoft Windows NT Server 4.0 system, a powerful multipurpose server operating system, is a suitable platform because of its broad support of many application servers, its scalability to support the system of the present invention and its popularity with developers who create applications of this type. The platform preferably integrates the following services into underlying operating system infraducture:</p> <ul style="list-style-type: none"> Built-in networking and communication services Comprehensive Web services for the Internet and corporate intranets Complete platform form for distributed applications Enterprise-wide directory services Integrated and robust security services Easy-to-use and flexible management services. <p>The system of the present invention preferably uses a webserver, such as Microsoft Internet Information Server 4.0, that offers proven scalability and tight integration with the operating system and other products used in the system. The web server preferably includes publishing features, customizable tools, and technologies that permit the creation</p>
Case Status	50	
Last sponsor edit (date—time)		
Edited by		
Sponsor name	55	
Last attorney edit (date—time)		
Last administrator edit (date—time)	60	
<p>A "DeleteCase" module and a "RemoveCase" module may be created to show the form that allows the user to delete a case and to perform the database call to remove a case.</p> <p>Preferably, the system also provides a report writer or searchable module of case information for reporting purposes. By querying the report writer, the status of any</p>		

US 6,330,551 B1

19

of Web pages, the publication of information to the World Wide Web, the sharing of files and data on operating systems such as Windows NT, Novell NetWare and UNIX servers, and over numerous databases, including Microsoft SQL Server, Oracle, and Sybase databases, and the search capacity for content in HyperText Markup Language and Microsoft Office document types, and multiple languages.

Preferably, the webserver offers process isolation, a feature which protects applications and Web sites from failure caused by misbehaving components or Web-applications on the server by running them in separate memory spaces. The webserver should also have when combined with the operating system built-in distributed application services that automatically scale to serve thousands of simultaneous users.

Preferably, a high performance, open architecture, scalable database, such as Microsoft SQL Server 6.5, is used in the system.

The computer program is preferably one which provides a scalable platform to deliver high performance Web applications with any major Web server on Windows or Solaris. Allaire ColdFusion Application Server 3.1 and its cooperating ColdFusion Markup Language are suitable for use in developing the system.

Preferably, the system is hosted at a quality data center, such as a worldwide data center company which provides access to the Internet and monitors the servers to ensure that they are responding to Internet requests.

What we claim is:

1. A computer executable method for dispute resolution, operative to control a computer and stored on at least one computer readable medium, the method when executed comprising:

- a) receiving a plurality of demands from a first party for a claim;
- b) receiving a plurality of settlement offers from a second party for the claim;
- c) preventing disclosure of the demands to the second party, and preventing disclosure of the settlement offers to the first party;
- d) calculating differences between the demands and the settlement offers in rounds, each of the differences being calculated in a round using one demand and one settlement offer, the one demand and the one settlement offer being unequal in value;
- e) determining whether any of the differences fall within at least one predetermined criterion;
- f) if any of the differences fall within the at least one predetermined criterion, transmitting a message to the first party and the second party that the claim is resolved; and
- g) if the differences do not fall within the at least one predetermined criterion, transmitting a message that the claim has not been resolved.

2. The method of claim 1 wherein the one demand is received before the one settlement offer.

3. The method of claim 1 wherein the one demand is received after the one settlement offer.

4. The method of claim 1 further comprising:

limiting the plurality of settlement offers which may be received to a maximum of three.

5. The method of claim 1 further comprising:

allowing one of the parties to specify a maximum number of rounds.

6. The method of claim 1 wherein d), e), f) and g) are performed after receiving less than a maximum specified number of the plurality of demands.

20

7. The method of claim 1 wherein all settlement offers are received before any of the demands are received.

8. An automated method of settling a dispute between at least two parties using monetary demands and settlement offers, comprising:

receiving an engagement request from a first party to engage an automated dispute resolution system, for a claim, and to be bound by a resolution of the claim transmitted from the automated dispute resolution system;

receiving an engagement indication from a second party to engage the automated dispute resolution system for the claim;

receiving a series of at least three monetary demands from the first party;

receiving a series of at least three settlement offers from the second party;

maintaining inaccessibility of the monetary demands from the second party;

maintaining inaccessibility of the settlements offers from the first party;

comparing a first demand of the series of monetary demands with a first settlement offer in a first round to determine if a first difference between the first monetary demand and the first settlement offer is within a predetermined guideline;

if, in the first round, the first difference is within the predetermined guideline, transmitting a successful dispute resolution notification to the first party and the second party;

if, in the first round, the first difference is not within the predetermined guideline, comparing a second demand of the series of monetary demands with a second settlement offer in a second round to determine if a second difference between the second monetary demand and the second settlement offer is within the predetermined guideline;

if, in the second round, the second difference is within the predetermined guideline, transmitting a successful dispute resolution notification to the first party and the second party;

if, in the second round, the second difference is not within the predetermined guideline, comparing a third demand of the series monetary demands with a third settlement offer in a third round to determine if a third difference between the third monetary demand and the third settlement offer is within the predetermined guideline; and

if, in the third round, the third difference is within the predetermined guideline, transmitting a successful dispute resolution notification to the first party and the second party.

9. The method of claim 8, wherein if, in all of the first, second and third rounds, the first, second and third differences are not within the predetermined guideline, transmitting an unsuccessful dispute resolution signal to said first party and said second party.

10. The method of claim 8 wherein, if in any round, the successful dispute resolution notification is transmitted, the method further comprises:

generating a settlement value notification including a settlement amount to be paid to the first party by the second party.

11. The method of claim 10 further comprising:

calculating the settlement amount using at least the monetary demand from the round in which the successful dispute resolution notification is transmitted.

US 6,330,551 B1

21

12. The method of claim 11 wherein the calculating also uses the settlement offer.

13. The method of claim 8 wherein, if, in any of the first, second or third rounds, the successful dispute resolution notification is transmitted, the method further comprises:

calculating a payment value for the claim from a pair of values used in the round for which the successful dispute resolution notification is transmitted; and storing the payment value in an engaging party accessible database.

14. The method of claim 8 wherein in the first round the first difference is not within the predetermined guideline, the method further comprising:

rendering the first monetary demand and the first settlement offer unavailable to the automated dispute resolution system for the second round.

15. The method of claim 14 wherein in the second round the second difference is not within the predetermined guideline, the method further comprising:

rendering the second monetary demand and the second settlement offer unavailable to the automated dispute resolution system for the third round.

16. The method of claim 15 wherein in the third round the third difference is not within the predetermined guideline, the method further comprising:

rendering the third monetary demand and the third settlement offer unavailable to the automated dispute resolution system.

17. The method of claim 10 wherein the settlement amount is a median of one demand and one settlement offer.

18. The method of claim 10 wherein the settlement amount is equal to an amount specified by one demand.

19. The method of claim 8 wherein the predetermined guideline is that a single settlement offer and a single demand differ from each other by less than a fixed amount.

20. The method of claim 19 wherein the fixed amount is \$5,000.

21. The method of claim 19 wherein the fixed amount is a calculated amount representing a percentage of one of the single settlement offer or the single demand.

22. The method of claim 8 wherein the specified condition is that a single settlement offer is within a predetermined percentage of a single demand.

23. The method of claim 22 wherein the predetermined percentage is 70%.

24. The method of claim 23 wherein the predetermined percentage is 80%.

25. The method of claim 8 wherein one of the series of three monetary demands is received before one of the series of three settlement offers.

26. The method of claim 8 wherein one of the series of three settlement offers is received before one of the series of three monetary demands.

27. A dispute resolution method for resolving a claim between two adverse parties in rounds, the method comprising:

testing a pair of non-equal values in one of at least two rounds, one value in the pair submitted by one of the two adverse parties for the claim; and

calculating a binding settlement payment of an amount at least equal to a lower of the pair of the non-equal values, when a settlement determination algorithm used in the testing is satisfied by the pair of the non-equal values.

22

28. The method of claim 27 further comprising:

limiting the settlement payment to the greater of the pair of non-equal values.

29. The method of claim 27 further comprising:

receiving at least a value of the pair of non-equal values on a weekend day.

30. The method of claim 27 further comprising:

receiving at least a value of the pair of non-equal values at a time other than between 9 a.m. and 4 p.m. on a weekday.

31. The method of claim 27 further comprising:

storing the amount correlated to case specific information in a database.

32. A method of operating a dispute resolution system comprising:

receiving a plurality of values from each of a first and second party to a dispute, at least one of the plurality of values having been received via an internet connection;

matching, on a one for one basis, values from the first party and values from the second party to create a plurality of pairs without disclosing either the first party's values to the second party or the second party's values to the first party;

analyzing pairs in accordance with a preset formula such that if, when analyzed, a pair meets at least one specified criterion, the system will report to the first and second parties that a settlement is reached.

33. The method of claim 32 further comprising:

when the at least one specified criterion is met, calculating a settlement value using at least a part of the pair.

34. The method of claim 33 wherein the calculating comprises:

determining a median value for the pair.

35. The method of claim 32 further comprising:

allowing the first party to make a selection of the preset formula.

36. The method of claim 32 further comprising:

prior to the receiving, requiring one of the first or second parties to make a selection of the preset formula; and requiring another of the first or second parties to agree to the selection.

37. The method of claim 32 further including:

receiving a sponsor identification number for the dispute and case description information.

38. The method of claim 32 further including:

receiving information representing a venue for the dispute.

39. The method of claim 32 further including:

receiving information representing a court for the dispute.

40. A method comprising:

registering a first entity in an automated dispute resolution system with respect to a case involving a claim;

following registration, receiving a case identifier and at least two monetary submissions from the first entity;

associating at least one proposed settlement amount submitted by a second entity with respect to the claim with at least one of the at least two monetary submissions;

processing a proposed settlement amount and one of the at least two monetary submissions in accordance with a specified algorithm to obtain a result; and

notifying the first entity that a settlement of the claim has been reached and of a payment amount, when the result meets a criterion agreed to by the first entity, without

US 6,330,551 B1

23

ever informing the first entity of the at least one proposed settlement amount.

41. The method of claim 40 further comprising:
permanently discarding the at least one proposed settlement amount and the one of the at least two monetary 5 submissions when the settlement has been reached.

42. The method of claim 40 further comprising:
storing case related information for the settlement and the payment amount in the automated dispute resolution system for tabulation. 10

43. A dispute settlement method comprising:
receiving offers and demands with respect to a claim, each of the offers having been received via a password protected communication linkage and having an associated sequence number, and each of the demands 15 having an associated sequence number;
matching offers against demands based upon a correspondence between the sequence numbers;
testing matched offers and demands against an algorithm; 20
generating a result in response to a testing of an offer and a demand; and
automatically reporting the result, without disclosing the offer or demand.

44. The method of claim 43 wherein, when the result is no settlement, the method further comprises: 25
discarding the offer and the demand.

45. The method of claim 43 wherein, when the result is a settlement, the method further comprises:
calculating a settlement amount according to a preestablished formula; and 30
reporting the settlement amount.

46. The method of claim 43 further comprising:
obtaining an agreement from a claimant to participate in an indirect settlement negotiation using an on-line 35 dispute settlement system and, when the result indicates a settlement, to be legally bound to settle the claim for an amount specified by the on-line dispute settlement system.

47. The method of claim 43 further comprising: 40
obtaining an agreement from a sponsor to participate in an indirect settlement negotiation;
generating an exposure amount using an offer submitted by the sponsor; and 45
informing the sponsor of the exposure amount.

48. The method of claim 46 further comprising:
generating a potential settlement gain amount using a demand; and 50
informing the claimant of the settlement gain amount.

49. A method comprising:
agreeing to at least one criterion which, when applied by a dispute resolution system to values and satisfied, will result in a settlement of a claim against a party for a payment amount specified by the dispute resolution system, the payment amount being derived from at least one of the values; 55
submitting a plurality of monetary values to the dispute resolution system via a security protected on line interface, which will be analyzed by the dispute resolution system using the at least one criterion without revealing any of the monetary values to the party; 60
receiving an indication that the at least one criterion is satisfied by an unrevealed value from the party and at least one of the plurality of monetary values; and 65
receiving a notification of the payment amount for the claim.

24

50. The method of claim 49 wherein, prior to receiving the indication, the method includes:
receiving a message that the at least one criterion has not been satisfied for one unrevealed value for the party and one monetary value.

51. The method of claim 49 wherein the payment amount is at least one of the plurality of monetary values.

52. The method of claim 49 wherein the payment amount is greater than the at least one of the plurality of monetary values.

53. The method of claim 49 further including:
logging in to the dispute resolution system through the internet.

54. The method of claim 49 further including:
providing claim specific identification information.

55. The method of claim 49 further including:
providing attorney contact information for the claim.

56. The method of claim 54 further including:
tabulating the claim specific information.

57. The method of claim 49 further including:
accessing the dispute resolution system using a web browser.

58. The method of claim 49 further including:
submitting a plurality of cases to the dispute resolution system, the claim relating to one of the plurality of cases.

59. A method comprising steps, stored in an automated dispute resolution system including a processor and storage, for dispute resolution, the method comprising:
a step of executing a first program module, written in a markup language, for receiving values submitted by a party via the internet, the values representing a series of proposed amounts for which a claim would be settled;
a step of executing a program object, written in an object oriented programming language, for sequentially comparing individual proposed amounts of the series of proposed amounts against individual proposed counter amounts of a series of proposed counter amounts, all of the proposed counter amounts being unavailable to the party, in order to determine if a difference between and of the sequentially compared individual proposed amounts and counter amounts is within a specified range and for generating a settlement indication if the difference is within the specified range; and
a step of executing a second program module for informing the party that the claim is settled by a payment of a calculated amount.

60. The method of claim 59 further including:
a step for calculating a settlement amount according to a specified formula using an individual proposed amount as an input for the specified formula for specifying a payment to be made in settlement of the claim.

61. The method of claim 59 further including:
a step for calculating a settlement amount according to a specified formula using an individual proposed counter amount as an input for the specified formula for specifying a payment to be made in settlement of the claim.

62. The method of claim 59 further including:
a step for calculating a settlement amount according to a specified formula using both an individual proposed amount and an individual proposed counter amount as an input for the specified formula for specifying a payment to be made in settlement of the claim.

US 6,330,551 B1

25

63. The method of claim 59 further including:

a step for logging the party in.

64. The method of claim 59 further including:

a step for collecting and processing settlement data using the processor.

65. The method of claim 59 further including:

a step for checking administration authorization to enable an administrator to add a sponsor into the automated dispute resolution system.

66. A method comprising:

receiving a submission of a case from a sponsor;

receiving an agreement to at least one criterion which, if satisfied, would result in a binding settlement of the case;

generating a message for communication to a representative of a claimant involved in the case which invites the representative to participate in an automated dispute resolution negotiation for the case;

receiving a responsive agreement from the representative to participate and to be bound by the automated dispute resolution negotiation, if the at least one criterion is satisfied by demands submitted by the representative and correlated offers submitted by the sponsor;

receiving at least two demands submitted by the representative and an offer submitted by the sponsor, within a specified limited time period;

comparing one of the demands and the offer in a round of at least two rounds to determine if the at least one criterion is satisfied; and

if the at least one criterion is satisfied, generating an indication that the case is settled for a payment amount.

67. The method of claim 66 further comprising:

requiring entry of a dispute identification number prior to receiving the demand and the offer.

68. The method of claim 66 further comprising:

storing the payment amount for future retrieval.

69. The method of claim 66 further comprising:

calculating the payment amount as a median of the one demand and the offer.

70. The method of claim 66 further comprising:

calculating the payment amount as a value between the demand and the offer.

71. A method comprising:

receiving first signals including data representing a series of monetary amounts for a claim from a first entity;

preparing the first signals for automated testing against an algorithm by a dispute resolution system in conjunction with information from a second entity, the second entity being adverse to the first entity with respect to the claim;

receiving a response signal indicating that a test of one of the series of monetary amounts caused a settlement condition in the dispute resolution system;

forwarding a message including data representing a settlement amount, in response to the settlement condition, for ultimate delivery to the first entity.

72. The method of claim 71 further including:

receiving second signals including the information from the second entity, the information having data representing at least one proposed settlement amount for the claim.

73. The method of claim 71 wherein the first entity is one of a claimant, a representative of a claimant, or an attorney for the claimant.

26

74. The method of claim 73 wherein the second entity is one of an insurer, a claims adjuster, an attorney for an insurer, a sponsor, a sponsor administrator, a system administrator, or an agent of a self-insured organization.

75. The method of claim 71 wherein the first entity is one of an insurer, a claims adjuster, an attorney for an insurer, a sponsor, a sponsor administrator, a system administrator, or an agent of a self-insured organization.

76. The method of claim 71 further including:

forwarding cookie data sent by the dispute resolution system for storage on a hard drive associated with either the first or second entity usable by the dispute resolution system to track usage by the first or second entity.

77. A method of claim 76 further including:

receiving third signals from the dispute resolution system for forwarding to a computer associated with either the first or the second entity which, when received, would cause the computer to retrieve the cookie data from the hard drive and send it to the dispute resolution system.

78. A method comprising:

a) receiving first signals over a communications linkage from an insurer, the signals including data communicated for temporary storage, the data representing two values usable as offers to settle a claim, one of the two values being greater than the other of the two values;

b) sending a request to a claimant to submit demands representing different monetary amounts for which the claimant would settle the claim, without revealing any of the offers to the claimant;

c) receiving second signals representing a response from the claimant, the signals including a monetary demand;

d) comparing the monetary demand with a first of the offers and, if the comparison is within specified guidelines, informing the claimant, via transmitted information displayable on a web browser, that the claim will be settled for a specified amount that is calculated using at least the demand, otherwise, prompting the claimant to submit a new demand.

79. The method of claim 78 further comprising:

if the comparison is within specified guidelines, informing the insurer by mail that the claim will be settled for the specified amount.

80. The method of claim 78 further comprising:

prior to receiving the first signals, providing access to tabulated information from a plurality of settled cases.

81. The method of claim 78 further comprising:

tabulating case specific information from a plurality of settled cases for which specified amounts were calculated, so that the case specific information is accessible according to categories.

82. The method of claim 81 wherein the categories include at least one of:

a court, a venue, an attorney, a settlement payment amount, and a sponsor.

83. A method of automated on-line dispute resolution comprising:

maintaining an interface to the internet through which a claimant can submit demands for a claim to a dispute resolution system and receive indications therefrom such that, when the claimant submits multiple demands via the interface to the dispute resolution system and the dispute resolution system pairs the multiple demands with offers of settlement for the claim on a one-to-one basis, a comparison will be performed in

US 6,330,551 B1

27

accordance with at least one criterion and the claimant will be provided with either a positive or negative indication, via the interface, as to whether or not the at least one criterion is satisfied for a pair.

84. The method of claim 83 further comprising:

forwarding received information, via the interface, for display to the claimant including a settlement value supplied by the dispute resolution system calculated when the at least one criterion is satisfied.

85. The method of claim 83 further comprising:

hosting the dispute resolution system.

86. The method of claim 83 further comprising:

storing a processor executable program which, when executed, performs the comparison and provides the claimant with the either positive or negative indication for the claim.

87. A system comprising:

a first value, selected from at least two values submitted on line by a first entity;

a second value submitted on line by a second entity, the first value being inaccessible to the second entity and the second value being inaccessible to the first entity, the first value and the second value being different in magnitude from each other;

a proxy including an input, an output and a computer executable program, the program being structured to, when executing, accept a pair of values from adverse entities via the input and return a result indicator to the proxy based upon a mathematical comparison of the pair of values in a round of at least two rounds, the program being further structured to provide a payment value for the claim to at least one of the adverse entities via the output when the result indicator indicates that at least one of the adverse entities via the output when the result indicator indicates that at least one predetermined criterion is satisfied for one of the at least two rounds.

88. The system of claim 87 further including processor accessible storage configured to temporarily store the first and second values for retrieval by the proxy via the input.

89. The system of claim 87 wherein the computer executable program includes a plurality of modules, one of which is programmed in an object oriented programming language and another of which is programmed in a markup language.

90. The system of claim 89 wherein the object oriented programming language includes JavaScript.

91. The system of claim 89 wherein the markup language is ColdFusion Markup Language.

92. The system of claim 89 wherein the markup language is Hyper Text Markup Language (HTML).

93. The system of claim 87 wherein, when the program is executed and the result indicator indicates that the at least one predetermined criterion is not satisfied, the proxy discards the pair of values.

94. The system of claim 87 wherein, when the program is executed and the result indicator indicates that the at least one predetermined criterion is satisfied, the proxy calculates the payment value from the pair of values and then discards the pair of values.

95. The system of claim 87 wherein the first value is an offer made by a sponsor and the second value is a demand made by a claimant.

96. The system of claim 87 further including an entity accessible detail log including a correlation of payment values and claim specific information.

97. The system of claim 96 wherein the claim specific information includes data indicative of a geographic area.

28

98. The system of claim 96 further including proxy accessible storage into which the proxy can store the payment value and data representing claim specific information when the result indicator indicates that the at least one predetermined criterion is satisfied.

99. The system of claim 87 wherein the pair of values is the first and second values, the at least one predetermined criterion is satisfied and the payment value is the median of the first and second values.

100. The system of claim 87 wherein the pair of values is the first and second values, the at least one predetermined criterion is satisfied and the payment value is the greater of the first and second values.

101. The system of claim 87 wherein the at least one predetermined criterion is that the pair of values must be within a fixed percentage of each other.

102. The system of claim 101 further including a predetermined override amount which will be compared to a differential between the pair of values if the result indicator indicates that the at least one predetermined criterion is not satisfied and, if the differential is less than the predetermined override amount, will cause the proxy to provide the payment value for the claim to at least one adverse entity even though the at least one predetermined criterion was not satisfied.

103. The system of claim 101 wherein the pair of values is the first and second values, the at least one predetermined criterion is satisfied and the payment value is the median of the first and second values.

104. The system of claim 101 wherein the pair of values is the first and second values, the at least one predetermined criterion is satisfied and the payment value is the greater of the first and second values.

105. The system of claim 101 wherein the pair of values is the first and second values, the at least one predetermined criterion is satisfied and the payment value is a function of the first and second values.

106. The system of claim 87 wherein the at least one predetermined criterion is a fixed spread value.

107. The system of claim 87 wherein the payment value is of a magnitude between one of the values in the pair of values and another of the values in the pair of values.

108. The system of claim 88 further including a program execution limit which provides a limit on a number of times the proxy will accept the pair of values.

109. The system of claim 108 wherein, the predetermined action is a discarding of the at least one of the first or second values.

110. The system of claim 108 wherein the first and second values are withdrawable and the predetermined action prevents a withdrawal of one of the first or second values.

111. The system of claim 88 further including an entity accessible detail log including a correlation of payment values and claim specific information.

112. The system of claim 111 wherein the entity accessible detail log is written in a markup language.

113. The system of claim 87 further including an exposure calculator.

114. The system of claim 113 wherein the exposure calculator is written in an object oriented programming language.

115. The system of claim 114 wherein the object oriented programming language includes JavaScript.

116. The system of claim 87 wherein the first value is one of a plurality of sequentially submitted first values and the second value is one of a plurality of sequentially submitted second values, all of the sequentially submitted values being

US 6,330,551 B1

29

inaccessible to the entity that did not submit them, and wherein the program is further structured to utilize another of the plurality of sequentially submitted first values, specified by the first entity, in place of the first value and another of the plurality of sequentially submitted second values, specified by the second entity, in place of the second value when the result indicator indicates that the at least one predetermined criterion is not satisfied for the first and second values.

117. The system of claim 116 wherein each of the plurality of first values is submitted by the first entity according to a specified order.

118. The system of claim 87 further including a program execution limit which provides a limit on a number of times the proxy will accept the pair of values.

119. The system of claim 118 wherein the program execution limit is three.

120. The system of claim 116 wherein the plurality of first values submitted by the first entity is two.

121. The system of claim 87 further including a payment calculator which, when the at least one predetermined criterion has been satisfied, will calculate, in accordance with a formula, a monetary amount to be paid by one entity to the other to settle the claim.

122. The system of claim 121 wherein the formula is a median of the pair of values which caused the at least one predetermined criterion to be satisfied.

123. The system of claim 121 wherein the formula is the greater of the pair of values which caused the at least one predetermined criterion to be satisfied.

124. The system of claim 116 further including an entity searchable database including data relating to settled claims.

125. The system of claim 124 wherein the data includes geographic information for each settled claim.

126. The system of claim 124 wherein the data includes a monetary amount for each settled claim.

127. The system of claim 124 wherein the system further includes a communication link over which the entity searchable database can be accessed by an entity prior to submitting an offer or a demand.

128. The system of claim 116 wherein the first plurality of values are demands from a claimant.

129. The system of claim 116 wherein the first plurality of values are offers from an insurer.

130. The system of claim 87 wherein the first value is one of a plurality of sequentially submitted first values and the second value is one of a plurality of sequentially submitted second values, all of the sequentially submitted values being inaccessible to the entity that did not submit them, and wherein an acceptance of a pair of values by the program along with the returning of the result indicator constitutes a round.

131. A dispute resolution application stored on at least one computer accessible storage medium for execution by a processor comprising:

- a plurality of modules which, when executed by the processor:
 - accepts and compares paired monetary values submitted by two entities adverse to each other with respect to a claim,
 - discards the paired monetary values which differ from each other by more than a specified range,
 - calculates a settlement amount to be paid by one entity to another entity if a pair of the monetary values differ from each other within the specified range based upon the pair and then discards the pair, and
 - provides the settlement amount for delivery to the two entities.

30

132. A method of automated dispute resolution in a system with at least one central processing unit comprising:

- (a) introducing into the central processing unit, information corresponding to a series of rounds of demands to satisfy a claim received from a first party for a dispute without disclosure of the demands to any parties adverse to the first party in the dispute;
- (b) introducing into the central processing unit, information corresponding to a series of rounds of offers to settle the claim received from a second party, adverse to the first party, for the dispute without disclosure of the offers to any parties adverse to the second party in the dispute;
- (c) steps (a) and (b) occurring in any order;
- (d) comparing the information corresponding to the series of demands and the series of offers on a round-by-round basis in accordance with preestablished conditions;
- (e) determining, using the central processing unit, if a settlement of the dispute is caused by a demand and an offer in a round by meeting the preestablished conditions;
- (f) if the demand and the offer in the round cause the settlement, calculating a settlement payment equal to one of:
 - (i) a first amount, calculated in accordance with a first preestablished formula, of the offer in the round is less than the demand and within a preestablished percentage of the demand in the same round, or
 - (ii) the demand, if the offer in the round is the same as or greater than the demand, or
 - (iii) a second amount, calculated in accordance with a second preestablished formula, if the offer is not within the preestablished percentage of the demand in all individual rounds but the difference between a particular offer and a corresponding demand is less than a preestablished amount;
- (g) permanently deleting the series of demands and the series of offers when either none of the series of demands and series of offers meet the preestablished conditions of the settlement payment has been calculated; and
- (h) communicating either failure to settle message, when none of the series of demands and series of offers meet the preestablished conditions and every difference between individual unsuccessful offers and corresponding demands is greater than a preestablished amount, or a settlement message including the settlement payment, when the preestablished conditions are met or the offer is not within the preestablished percentage of the demand in all rounds but the difference between the particular offer and the corresponding demand is less than the preestablished amount.

133. A system for automated dispute resolution comprising:

- a processor for processing demands and offers;
- means for introducing to the processor, via a communications linkage, information identifying a dispute, a series of demands to satisfy a claim made by or on behalf of a person involved in the dispute, and a series of offers to settle the claim by an entity adverse to the person for the claim;
- memory means, accessible by the processor, for storing the information identifying the dispute and for temporarily storing the series of demands to satisfy the claim and the series of offers to settle the claim for use by the

US 6,330,551 B1

31

processor in a series of rounds without disclosure of the series of demands to the adverse entity or series of offers to the person;

comparison means, in communicating relationship with the processor, for receiving and comparing one of the series of demands and one of the series of offers, against each other on a round-by-round basis, in accordance with preestablished conditions until either all of the series of demands and series of offers have been exhausted or a settlement is indicated for a demand and an offer in a round, such that, if the settlement is indicated the claim is settled for:

- (a) an amount, in accordance with a first preestablished formula, if the offer in the round in which the preestablished condition is met is less than the demand and within a preestablished percentage of the demand in the round,
- (b) the demand, if the offer in any round is the same as or greater than the demand, and
- (c) an amount in accordance with a second preestablished formula, if the offer is not within the preestablished condition in all rounds but the difference between a particular offer and a corresponding demand is less than a preestablished amount;

means for permanently inhibiting a reuse of an unsuccessful demand, or unsuccessful offer, by the comparison means in a subsequent round; and

means for communicating a result of the comparison to the person and the entity.

134. The system of claim 133 further comprising means for accessing actual settlements from other disputes.

135. The system of claim 133 wherein the communication linkage is an internet connection.

136. The system of claim 133 wherein the communication linkage is a voice connection.

137. The system of claim 133 wherein the series of offers to settle the claim comprise three settlement offers.

138. The system of claim 133 further comprising: means for generating voice messages through a telephone linkage for guiding a user in a use of the system.

139. The system of claim 133 further comprising: security means for preventing an access of the system until provision to the system of at least one of:

- a) a case identification number identifying the dispute,
- b) a security code corresponding to the dispute, or
- c) an administrator code for the person or the entity.

140. The system of claim 133 further comprising time keeping means for associating an entry time with at least a first of the series of demands to satisfy the claim and at least a first of the series of offers to settle the claim.

141. The system of claim 133 wherein all of the series of demands and the series of offers are received by the system at different times.

142. A computerized system for automated dispute resolution through a communications linkage for communicating and processing a series of demands to satisfy a claim made by or on behalf of a person involved in a dispute with at least on other person and a series of offers to settle the claim through at least one central processing unit including operating system software for controlling the central processing unit, means for introducing information into the central processing unit corresponding to the identification of the dispute and the persons involved in the dispute, memory means for storing the information corresponding to the identification of the dispute and the persons involved in the

32

dispute, means for introducing by or on behalf of a first person involved in the dispute against whom a claim is made information into the central processing unit corresponding to a series of rounds to settle a claim without disclosure of the offers to other persons involved in the dispute, means for introducing by or on behalf of a second person involved in the dispute information into the central processing unit corresponding to a series of rounds of demands to satisfy the claim without disclosure of the demands to other persons involved in the dispute, comparison means for comparing the information corresponding to the series of demands and the series of offers on a round-by-round basis in accordance with preestablished conditions including

- (a) that the claim is settled for an amount in accordance with a first preestablished formula if the offer in any round is less than the demand and within a preestablished percentage of the demand in the same round;

- (b) that the claim is settled for the demand amount if the offer in any round is the same as or greater than the demand; and

- (c) that the claim is not settled if the offer is not within the preestablished percentage of the demand in all rounds unless the difference between the offer and demand is less than a preestablished amount in which case the claim is settled for an amount, in accordance with a second preestablished formula, means for permanently deleting the demand and the offer in each round that does not result in a settlement upon comparison of the demand and the offer in said round based upon said preestablished conditions, and means for communicating to the first and second persons or representatives thereof the results of the comparison.

143. A computerized system as defined in claim 142 further comprising means for accessing actual settlements generated by the system in other disputes.

144. A computerized system as defined in claim 142 wherein said persons communicate via the Internet to said central processing unit.

145. A computerized system as defined in claim 142 wherein said persons communicate via telephone to said central processing unit.

146. A computerized system as defined in claim 142 wherein the central processing unit has received information corresponding to three settlement offers.

147. A computerized system as defined in claim 142 comprising means for generating voice messages to a person communicating with the system through a touch-tone or cell phone linkage to guide the person in the use of the system.

148. A computerized system as defined in claim 142 comprising security means whereby the system is accessible only upon entry of a case identification number identifying the dispute, a security code corresponding to the dispute, and a user security code corresponding to the dispute and identifying the person or representative thereof who is making the demand or offer.

149. A computerized system as defined in claim 142 comprising time keeping means to record the introduction of the information corresponding to the demands or offers over a period of time.

150. A computerized system as defined in claim 142 wherein introduction of information corresponding to demands or offers may be made in a plurality of communications with the system over a period of time.

151. The system of claim 148 wherein the markup language is Hyper Text Markup Language (HTML).

US 6,330,551 B1

33

152. A method comprising:

receiving a submission of a case from a sponsor;
 receiving an agreement to at least one criterion which, if
 satisfied, would result in a binding settlement of the
 case;

generating a message for communication to a represen-
 tative of a claimant involved in the case which invites
 the representative to participate in an automated dispute
 resolution negotiation for the case;

receiving a responsive agreement from the representative
 to participate and to be bound by the automated dispute
 resolution negotiation, if the at least one criterion is
 satisfied by demands submitted by the representative
 and correlated offers submitted by the sponsor;

receiving a demand submitted by the representative and
 at least two offers submitted by the sponsor, within a
 specified limited time period;

comparing the demand and one of the offers in a round of
 at least two rounds to determine if the at least one
 criterion is satisfied; and

if the at least one criterion is satisfied, generating an
 indication that the case is settled for a payment amount.

153. The method of claim 152 further comprising:

requiring entry of a dispute identification number prior to
 receiving the demand and the offer.

154. The method of claim 152 further comprising:

storing the payment amount for future retrieval.

155. The method of claim 152 further comprising:

calculating the payment amount as a median of demand
 and the offer.

156. A system comprising:

a first value, submitted on line by a first entity;

a second value, selected from at least two values submit-
 ted on line by a second entity, the first and second
 entities being adverse to each other with respect to a
 claim, the first value being inaccessible to the second
 entity and the second value being inaccessible to the
 first entity, the first value and the second value being
 different in magnitude from each other;

a proxy including an input, an output and a computer
 executable program, the program being structured to,
 when executing, accept a pair of values from adverse
 entities via the input and return a result indicator to the
 proxy based upon a mathematical comparison of the
 pair of values in a round of at least two rounds, the
 program being further structured to provide a payment
 value for the claim to at least one of the adverse entities
 via the output when the result indicator indicates that at
 least one predetermined criterion is satisfied for one of
 the at least two rounds.

157. The system of claim 156 further including processor
 accessible storage configured to temporarily store the first
 and second values for retrieval by the proxy via the input.

158. The system of claim 156 wherein the computer
 executable program includes a plurality of modules, one of
 which is programmed in an object oriented programming
 language and another of which is programmed in a markup
 language.

159. The system of claim 158 wherein the object oriented
 programming language includes JavaScript.

160. The system of claim 158 wherein the markup lan-
 guage is ColdFusion Markup Language.

161. The system of claim 158 wherein the markup lan-
 guage is Hyper Text Markup Language (HTML).

162. The system of claim 156 wherein, when the program
 is executed and the result indicator indicates that the at least

34

one predetermined criterion is not satisfied, the proxy dis-
 cards the pair of values.

163. The system of claim 156 wherein, when the program
 is executed and the result indicator indicates that the at least
 one predetermined criterion is satisfied, the proxy calculates
 the payment value from the pair of values and then discards
 the pair of values.

164. The system of claim 156 wherein the first value is an
 offer made by a sponsor and the second value is a demand
 made by a claimant.

165. The system of claim 156 further including an entity
 accessible detail log including a correlation of payment
 values and claim specific information.

166. The system of claim 165 wherein the claim specific
 information includes data indicative of a geographic area.

167. The system of claim 165 further including proxy
 accessible storage into which the proxy can store the pay-
 ment value and data representing claim specific information
 when the result indicator indicates that the at least one
 predetermined criterion is satisfied.

168. The system of claim 156 wherein the pair of values
 is the first and second values, the at least one predetermined
 criterion is satisfied and the payment value is the median of
 the first and second values.

169. The system of claim 156 wherein the pair of values
 is the first and second values, the at least one predetermined
 criterion is satisfied and the payment value is the greater of
 the first and second values.

170. The system of claim 156 wherein the at least one
 predetermined criterion is that the pair of values must be
 within a fixed percentage of each other.

171. The system of claim 170 further including a prede-
 termined override amount which will be compared to a
 differential between the pair of values if the result indicator
 indicates that the at least one predetermined criterion is not
 satisfied and, if the differential is less than the predetermined
 override amount, will cause the proxy to provide the pay-
 ment value for the claim to at least one adverse entity even
 though the at least one predetermined criterion was not
 satisfied.

172. The system of claim 170 wherein the pair of values
 is the first and second values, the at least one predetermined
 criterion is satisfied and the payment value is the median of
 the first and second values.

173. The system of claim 170 wherein the pair of values
 is the first and second values, the at least one predetermined
 criterion is satisfied and the payment value is the greater of
 the first and second values.

174. The system of claim 170 wherein the pair of values
 is the first and second values, the at least one predetermined
 criterion is satisfied and the payment value is a function of
 the first and second values.

175. The system of claim 156 wherein the at least one
 predetermined criterion is a fixed spread value.

176. The system of claim 156 wherein the payment value
 is of a magnitude between one of the values in the pair of
 values and another of the values in the pair of values.

177. The system of claim 156 further comprising:
 claim specific data indicative of a geographic area.

178. The system of claim 157 further including a time
 indicator which, when exceeded, will cause the proxy to take
 a predetermined action with regard to at least one of the first
 or second values.

179. The system of claim 178 wherein, the predetermined
 action is a discarding of the at least one of the first or second
 values.

180. The system of claim 178 wherein the first and second
 values are withdrawable and the predetermined action pre-
 vents a withdrawal of one of the first or second values.

US 6,330,551 B1

35

181. The system of claim 157 further including an entity accessible detail log including a correlation of payment values and claim specific information.

182. The system of claim 181 wherein the entity accessible detail log is written in a markup language.

183. The system of claim 156 further including an exposure calculator.

184. The system of claim 183 wherein the exposure calculator is written in an object oriented programming language.

185. The system of claim 184 wherein the object oriented programming language includes JavaScript.

186. The system of claim 156 wherein the first value is one of a plurality of sequentially submitted first values and the second value is one of a plurality of sequentially submitted second values, all of the sequentially submitted values being inaccessible to the entity that did not submit them, and wherein the program is further structured to utilize another of the plurality of sequentially submitted first values, specified by the first entity, in place of the first value and another of the plurality of sequentially submitted second values, specified by the second entity, in place of the second value when the result indicator indicates that the at least one predetermined criterion is not satisfied for the first and second values.

187. The system of claim 186 wherein each of the plurality of first values is submitted by the first entity according to a specified order.

188. The system of claim 156 further including a program execution limit which provides a limit on a number of times the proxy will accept the pair of values.

189. The system of claim 188 wherein the program execution limit is three.

190. The system of claim 186 wherein the plurality of first values submitted by the first entity is two.

36

191. The system of claim 156 further including a payment calculator which, when the at least one predetermined criterion has been satisfied, will calculate, in accordance with a formula, a monetary amount to be paid by one entity to the other to settle the claim.

192. The system of claim 191 wherein the formula is a median of the pair of values which caused the at least one predetermined criterion to be satisfied.

193. The system of claim 191 wherein the formula is the greater of the pair of values which caused the at least one predetermined criterion to be satisfied.

194. The system of claim 186 further including an entity searchable database including data relating to settled claims.

195. The system of claim 194 wherein the data includes geographic information for each settled claim.

196. The system of claim 194 wherein the data includes a monetary amount for each settled claim.

197. The system of claim 194 wherein the system further includes a communication link over which the entity searchable database can be accessed by an entity prior to submitting an offer or a demand.

198. The system of claim 186 wherein the first plurality of values are demands from a claimant.

199. The system of claim 186 wherein the first plurality of values are offers from an insurer.

200. The system of claim 156 wherein the first value is one of a plurality of sequentially submitted first values and the second value is one of a plurality of sequentially submitted second values, all of the sequentially submitted values being inaccessible to the entity that did not submit them, and wherein an acceptance of a pair of values by the program along with the returning of the result indicator constitutes a round.

* * * * *

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 6,330,551 B1
DATED : December 11, 2001
INVENTOR(S) : James D. Burchetta et al.

Page 1 of 3

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 20,

Line 20, replace "settlements" with -- settlement --.

Column 21,

Line 33, delete "0".

Line 61, replace "rounds, one" with -- rounds using a processor, one --.

Column 24,

Line 43, replace "between and" with -- between any --.

Column 27,

Line 21, after "second entity," insert -- the first and second entities being adverse to each other with respect to a claim, --.

Line 24, replace "bien" with -- being --.

Line 33, replace "clim" with -- claim --.

Line 32, delete "at least one of the adverse entities via the output when the result indicator indicates that" should read -- via the output when the result indicator indicates that at least one predetermined criterion is satisfied for one of the at least two rounds. --.

Column 28,

Line 43, delete entire claim 108, and insert the following claim:

108. The system of claim 88 further including a time indicator which, when exceeded, will cause the proxy to take a predetermined action with regard to at least one of the first or second values.

Column 30,

Line 27, (element (f)(i)), replace "formula, of" with -- formula, if --.

Line 41, (element (g)), replace "conditions of" with -- conditions or --.

Line 39, (element (h)), after "either" insert -- a --.

Line 47, (element (h)), replace "that" insert -- than --.

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 6,330,551 B1
 DATED : December 11, 2001
 INVENTOR(S) : James D. Burchetta et al.

Page 2 of 3

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 31,

Line 48, after "comprising" insert -- : --.

Line 60, replace "on" with -- one --.

Column 32,

Line 4, after "a series of rounds" insert -- of offers --.

Line 66, delete entire claim 151, and insert the following claim:

151. A method for communicating and processing a series of demands to satisfy a claim made by or on behalf of a person involved in a dispute with at least one other person and a series of offers to settle the claim through a computerized system for automated dispute resolution having at least one central processing unit including operating system software for controlling the central processing unit, means for introducing information into the central processing unit corresponding to the identification of the dispute and the persons involved in the dispute and memory means for storing the information corresponding to the identification of the dispute and the persons involved in the dispute, wherein method comprises the steps of:

(a) introducing into the central processing unit information corresponding to a series of rounds of demands to satisfy the claim from a party representing a claimant involved in the dispute without disclosure of the demands to other persons involved in the dispute;

(b) introducing into the central processing unit information corresponding to a series of rounds of offers to settle the claim from a party representing a person involved in the dispute against whom the claim is made without disclosure of the offers to other persons involved in the dispute;

(c) steps (a) and (b) occurring in any order;

(d) comparing the information corresponding to the series of demands and the series of offers on a round-by-round basis in accordance with preestablished conditions including (i) that the claim is settled for an amount in accordance with a first preestablished formula if the offer in any round is less than the demand and within a preestablished percentage of the demand in the same round; (ii) that the claim is settled for the demand amount if the offer in any round is the same as or greater than the demand; and (iii) that the claim is not settled if the offer is not within the preestablished percentage of the demand in all rounds unless the difference between the offer and demand is less than a preestablished amount in which case the claim is settled for an amount in accordance with a second preestablished formula;

(e) permanently deleting the demand and the offer in each round that does not result in settlement based upon said preestablished conditions upon comparison of the demand and the offer in said round; and

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 6,330,551 B1
DATED : December 11, 2001
INVENTOR(S) : James D. Burchetta et al.

Page 3 of 3

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

(f) communicating to the claimant and the person against whom the claim is made or representatives thereof the results of the comparison.

Column 33.

Line 12, replace "at least on" with -- at least one --.


Line 14, replace "submittec" with -- submitted --.

Line 36, replace "other wit" with -- other with --.

Signed and Sealed this

Twelfth Day of November, 2002

Attest:

A handwritten signature in black ink, appearing to read "James E. Rogan", with a horizontal line drawn underneath it.

Attesting Officer

JAMES E. ROGAN
Director of the United States Patent and Trademark Office